

Downloading Apps

JAMF Teacher



JAMF Student



The row of icons at the bottom of an iPad is called the **Dock**.
You can find the **JAMF App** here

Student enrolled iPad
JAMF Student



Teacher / Staff enrolled iPad
JAMF Teacher



When launching the JAMF Teacher / Student app for the first time you'll need to accept all permission requests

App Privacy



Bluetooth



Location Services



Notifications

App Privacy Accept

App Privacy

Jamf Student uses Mobile Device Management (MDM), a tool that allows your school to manage your school-issued device, to perform tasks such as checking for software updates and installed apps.

Your school's MDM provider uses data collected from this app to improve the app experience. The MDM provider cannot access any information you have stored in other apps.

For more information on how your data is used, see our [Privacy Policy](#).

Apple Policy

As required by Apple policy, we do not share any data collected by our service with any third parties for any reason.

Collected Data

General device inventory information is collected by the MDM solution your school uses to manage devices and can be viewed by your IT administrators.

The following information is collected by your school's MDM solution:

Operating System:

- Version
- Type
- Build
- Jailbreak status
- Kernel version

Device:

- Model
- Model ID
- Architecture
- Memory size
- Storage size
- Free memory
- Available memory
- Boot time
- Time zone

App:

- Name
- ID
- Version
- Bundle Identifier
- Build
- Hash string
- Start time

Jamf Product Management and software engineers only have access to anonymous usage data, crash reports from the last 90 days, and analytics data from an on-premise Sentry instance. Physical and logical access controls protect collected data in the Jamf Cloud environment. Customer data is never sold, rented, or loaned for purposes other than those stated.

Bluetooth Permissions Continue

Bluetooth Permissions

The app needs permission to access Bluetooth to create custom (ad-hoc) classes. Tap Continue to allow the app to use Bluetooth.

"Student" Would Like to Use Bluetooth

Bluetooth is used to join ad-hoc classes.

Don't Allow OK

Location Services Permissions Continue

Location Services Permissions

The app needs permission to access Location Services to use iBeacons. The app does not track your location. Tap Continue to allow the app to use Location Services.

Allow "Student" to use your location?

Location services are needed to make use of iBeacons. No other location tracking will be done with this feature except for searching for iBeacons.

Allow Once

Allow While Using App

Don't Allow

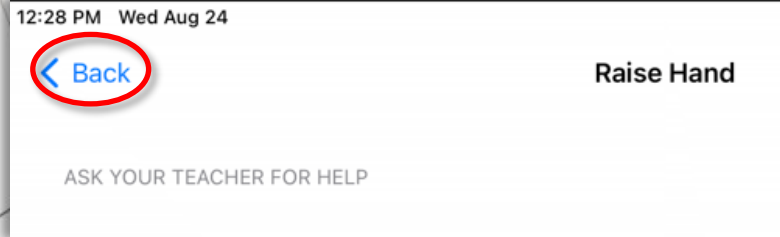
Notifications Permissions Continue

Notifications Permissions

The app needs permission to access Notifications to allow you to send messages, attention screens, and app requests. Tap Continue to allow the app to use Notifications.

Finalizing

After accepting permissions, your screen will display "Raise Hand" tap Back.



Select My Resources



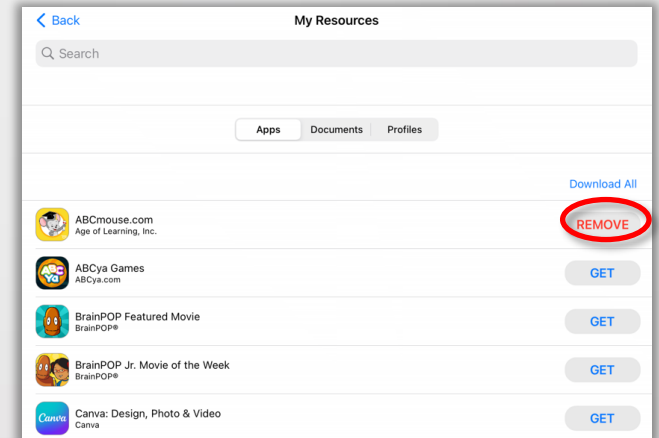
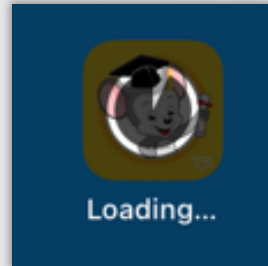
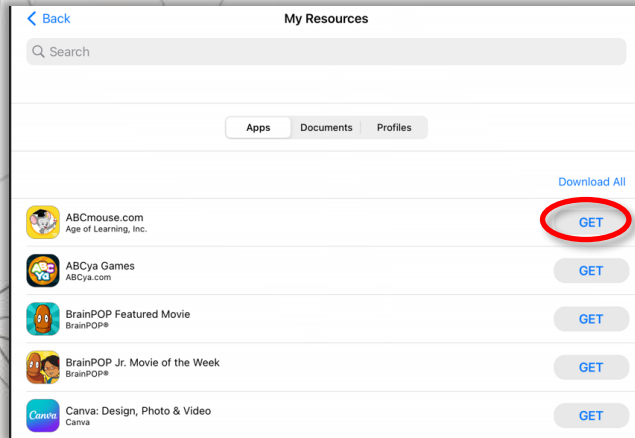
Downloading / Removing

The **My Resources** window will display a list of apps approved for your campus

Tap **GET** to **Download**

Your App will download and install

To **Uninstall** Tap **Remove**



Frequently Asked Questions

Always be sure you are connected to **BISDWIFI**

- **When I click an app in Clever it does not open on the iPad, what gives?**
Check to make sure the app is installed on the iPad. If the App is installed, try removing the app and reinstalling. Any errors regarding usernames and passwords are credential issues and not necessarily that of the iPad.
- **Only 120 apps? I need MORE! Why are you limiting my productivity?**
Educational apps are added to your campus by the direction of ISET and Curriculum. Supplemental apps can be added through Administrator request, and approval from ISET and/or Tech Services administration.
- **Why did you make all these changes?**
The short answer is space on iPads. The longer answer is that this method allows for the fastest turn around time when the device is wiped, to when its functional in the hands of a student or teacher. Also, there are other features in JAMF Teacher/Student that we may want to utilize in the future
- **If I buy you Starbucks, will you add all my apps and set a picture of my dog as the wallpaper?**
No, but we'll take the coffee ☺.